

# Abacus Flame Service Contracts for Homeowners using Oil



## **Bronze Star Service Contract** **Monthly £16** **Bronze Star Cover**

- Leaks on internal pipes
- Bursts on internal pipes
- Blockages to internal waste pipes & drains
- Call outs Monday to Friday 8am to 5pm
- Priority breakdown visits
- Same day response



## **Silver Star Service Contract** **Monthly £30** **Silver Star Cover**

- Priority breakdown visits
- Guaranteed same day service
- All parts & labour within the boiler casing
- Annual boiler service
- Call outs Monday to Friday 8am to 5pm



## **Gold Star Service Contract** **Monthly £37** **Gold Star Cover**

- Priority breakdown visits
- Guaranteed same day service
- All parts & labour within the boiler casing
- Radiator repairs
- Replacement radiator valves
- Replacement central heating pump
- Replacement motorised valves
- Replacement time clock
- Diagnose faults with thermostats
- Annual boiler service
- Call outs Monday to Friday 8am to 5pm
- Diagnose faults with the hot water cylinder
- Diagnose faults with the central heating feed/expansion tank



## **Platinum Star Service Contract** **Monthly £45** **Platinum Star Cover**

- Leaks on internal pipes
- Bursts on internal pipes
- Blockages to internal waste pipes & drains
- Priority breakdown visits
- Guaranteed same day service
- All parts & labour within the boiler casing
- Radiator repairs
- Replacement radiator valves
- Replacement central heating pump
- Replacement motorised valves
- Replacement time clock
- Diagnose faults with thermostats
- Annual boiler service
- Callout cover 365 days
- Diagnosing faults with the hot water cylinder
- Diagnosing faults with the central heating feed/expansion tank

*Further appliances that can be covered if requested are hobs, fires and wall mounted heaters. These will be charged at an additional cost of £7 per month, per item  
Please see full terms and conditions for other exemptions. All prices are inclusive of VAT*

For more details please contact Abacus Flame, 277 – 279 Seaside, Eastbourne, East Sussex BN22 7NU. Tel: 01323 648083. Directors Noel McNeill and Robert Jarvis.  
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