Abacus Flame Service Contracts for Homeowners using Mains Gas



Bronze Star Service Contract Monthly £16 Bronze Star Cover

- Leaks on internal pipes
- Bursts on internal pipes
- Blockages to internal waste pipes & drains
- Call outs Monday to Friday 8am to 5pm
- Priority breakdown visits
- Same day response



Silver Star Service Contract

Monthly £25 Silver Star Cover

- Priority breakdown visits
- Guaranteed same day service
- All parts & labour within the boiler casing
- Annual boiler service
- Call outs Monday to Friday 8am to 5pm



- Guaranteed same day service
- All parts & labour within the boiler casing
- Radiator repairs
- Replacement radiator valves
- Replacement central heating pump
- Replacement motorised valves
- Replacement time clock
- Diagnosing faults with thermostats
- Annual boiler service
- Call outs Monday to Friday 8am to 5pm
- Diagnosing faults with hot water cylinder
- Diagnosing faults with central heating feed/expansion tank



Platinum Star Service Contract Monthly £40 Platinum Star Cover

- Leaks on internal pipes
- Bursts on internal pipes
- Blockages to internal waste pipes & drains
- Priority breakdown visits
- Guaranteed same day service
- All parts & labour within the boiler casing
- Radiators
- All radiator valves
- Pump
- Motorised valves
- Time clock
- Thermostats
- Annual boiler service
- Callout Cover 365 days
- Diagnosing faults with the hot water cylinder
- Diagnosing faults with central heating feed/expansion tank

Further appliances that can be covered if requested are hobs, fires and wall mounted heaters. These will be charged at an additional cost of £5 per month, per item Please see full terms and conditions for other exemptions. All prices are inclusive of VAT